

# ADDRESSING TELEHEALTH BARRIERS

MAHP member plans' initiatives on language accessibility and telehealth awareness.

## COMMITMENT TO ADDRESS DISPARITIES

Member plans have contacted nearly 3 million members via newsletters, social media campaigns, education materials on telehealth awareness.

### MEMBER OUTREACH



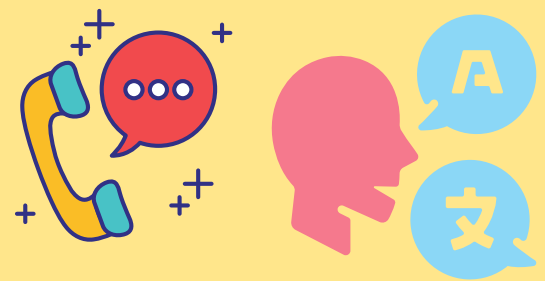
### PLATFORMS



Member plans share information on how to access telehealth from video applications, cell phones, and text messages.

Member plans offer language assistance lines, website translations and materials in various languages.

### LANGUAGE AND INTERPRETATION SERVICES



### CLICK HERE FOR DETAILS:



MAHP member plans continue to work on new initiatives and strive to address barriers to telehealth access.



**MAHP**  
MASSACHUSETTS  
ASSOCIATION of  
HEALTH PLANS